OFFICIAL RECEIVED CENTRAL FAX CENTER JUN 0 9 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of Applicants:

Kai Cieliebak et al.

Serial No.: 09/699,262

Filed: October 27, 2000

Date: May 21, 2004

Group Art Unit: 3624

Examiner: Jagdish Patel

Docket No.: CH919990038US1

For:

PORTFOLIO THEORY METHOD OF MANAGING OPERATIONAL RISK WITH

RESPECT TO NETWORK SERVICE-LEVEL AGREEMENT

Commissioner for Patents Mail Stop Office of Petitions P.O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (2 pages) is being facsimile transmitted under Rule 37 CFR 1.6(d) to the U.S. Patent and Trademark Office to (703) 746-5563 on the date shown above.

Robin Villaronga

Administrative Assistant, to

Douglas W. Cameron Registration No. 31,596

AMENDMENT

Sir:

In response to the office action dated April 29, 2004, please amend the above identified application as follows:

In the claims, cancel claims 5-28, without prejudice.

REMARKS.

Claims 1-4 of Group I.A are now in this case and have been elected in response to a restriction requirement under 35 U.S.C. 121. Claims 5-28 are being canceled without prejudice, and the applicant reserves the right to prosecute the canceled claims in subsequently filed divisional applications.